To: David Scanlan, Secretary of State

Ballot Law Commission

From: Voting Works Ballot Counting Device Audit Team

Date: Tuesday, January 3, 2023

RE: VotingWorks Ballot Counting Device Hand-Count Audit

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VotingWorks Hand-Count Audit Report

The Ballot Law Commission is vested with the authority to certify electronic ballot counting devices for use in New Hampshire elections and, as such, is considering new ballot counting devices for certification. At present, only the AccuVote device is certified for New Hampshire elections. The Secretary of State proposed a process to the Ballot Law Commission for the limited testing of the VotingWorks device in an actual election. Included in that process was a request to audit the results after the election. An August 2022 order from the Ballot Law Commission approved the Secretary's proposed process for the November 2022 General Election.

Based on the Ballot Law Commission's August 2022 Order, the towns of Newington, Ashland, and Woodstock volunteered to pilot the VotingWorks ballot counting device in the General Election, which took place on Tuesday, November 8th, 2022. On Wednesday, November 9th, 2022 and Thursday, December 15th, 2022, a team of representatives from the Secretary of State's office ("Audit Team") conducted a hand-count audit of the VotingWorks device, pursuant to the same order.

The audit was conducted exclusively with those ballots which were counted by the device prior to write-in adjudication. Therefore, the results of the audit were compared only to the Polls Closed Report, not the Return of Votes which includes write-ins and hand-counted ballots. Additionally, all ballots were adjudicated based on how the device would read the ballot, rather than deferring to voter intent, in order to accurately audit the VotingWorks device.

The Audit Team found that the audits of the VotingWorks ballot counting devices used in Ashland and Woodstock were successful, and results were within expected margins. The VotingWorks ballot counting device in Newington did not take place as the device was ultimately not used on Election Day for reasons fully articulated herein.

Woodstock

On Election Day, the town of Woodstock piloted the VotingWorks ballot counting device. The audit for Woodstock's device took place on Wednesday, November 9th, 2022, and showed that there was a one-ballot difference in the total number of ballots counted by the VotingWorks ballot counting device (626) versus the total number of ballots hand-counted by the Audit Team (625). The number of total ballots cast for individual candidates was similarly distributed. For example, the VotingWorks Polls Closed Report (Exhibit 1) counted 364 votes for Sununu in the race for governor, 2 votes for Halldorson, 2 votes for Borysenko, 251 votes for Sherman, 5 undervotes, 0 overvotes, and 2 write-in votes. The hand-count audit showed a singular difference: there was one less vote for Sununu, totaling 363 votes for that candidate. The differences are within the expected margins. A complete tally report of the hand-count audit is attached to this report as Exhibit 2.

During Election Day, poll officials encountered a jam in the VotingWorks ballot counting device. The paper jam proved difficult to remove, in part due to the location of the paper jam and in part due to the number of seals that needed to be broken – and subsequently reinstalled – on the ballot counting device. Though voters were unable to feed their ballot through the ballot counting device while poll officials worked to remove the jam, no voter was delayed as each voter had the option to feed their ballot into the auxiliary ballot bin to be hand-counted once polls closed to voters. The paper jam was ultimately cleared without further issue.

Ashland

Ashland also piloted the VotingWorks ballot counting device at the November 2022 General Election. The audit of Ashland's device took place on Thursday, December 15, 2022, and showed that the total number of ballots counted by the device on Election Night was identical to the total number of ballots counted by the Audit Team.

There were three races with discrepancies. For example, in the race for executive councilor, election night totals showed 473 votes for French, 436 for Warmington, 46 undervotes, and 2 write-ins. After the audit, there were 47 undervotes and 1 write-in. Similarly, in the race for sheriff, election night totals showed 468 votes for Tatham, 429 votes for Stiegler, 58 undervotes, and 2 write-ins. After the audit, there were 59 undervotes, and 1 write-in. In the race for County Commissioner, election night totals showed 483 votes for Ahern, 429 for Morris, 43 undervotes, and 2 write-ins, and after the audit, there were 481 votes for Ahern and 431 votes for Morris.

These differences are within the expected margins. The VotingWorks Polls Closed Report is attached to this report as Exhibit 3, and the hand-count audit tally sheet is attached as Exhibit 4.

Newington

Newington initially volunteered to pilot the VotingWorks device and intended to use the device throughout Election Day. The VotingWorks device was tested prior to Election Day and showed no issues. However, after polls opened to the public on the morning of the election, poll

workers noticed an unusual number of ballots rejected from the device as an overvote. It was initially unclear whether the ballots were truly overvoted or merely false positives at the time. In accordance with New Hampshire law, the supposedly overvoted ballots were placed in the auxiliary bin to be hand-counted at the end of the night.

Within the first hour, nine ballots in a row were rejected by the device as an overvote by the machine. One voter voluntarily showed their ballot to the moderator to verify there were no overvotes on the ballot, confirming poll officials' theory that the device was rejecting at least some ballots as overvoted where the voter had properly followed instructions. Though there were at least several properly rejected ballots, the vast majority of rejected ballots should have been accepted and counted by the device.

After consulting with the Secretary of State, it was determined that the AccuVote ballot counting device, which had been tested in accordance with New Hampshire law prior to the General Election in the event a backup ballot counting device was needed, would be used for the remainder of Election Day. The ballots in the VotingWorks ballot bin and auxiliary bin were fed into the AccuVote ballot counting device, and the rest of Election Day proceeded without issue.

An additional report, prepared by the representatives from VotingWorks, is attached as Exhibit 5. The report includes a full investigation into the source of the VotingWorks ballot counting device malfunction, with additional details as to how that type of malfunction can be prevented in the future. One recommendation is to ensure scanners are cleaned and calibrated both before and after testing, a process which includes feeding a blank piece of paper before and after the test to control for any possibility of scanner cleanliness degradation during the testing process.

Conclusion

Based on the foregoing, the Audit Team found that the audits of the VotingWorks ballot counting devices in Woodstock and Ashland were successful, and results were within the expected margins. Though the VotingWorks ballot counting device was not successful in Newington, the malfunction was ultimately due to a physical obstruction on the portion of the device that scans the ballots and was fixed by cleaning the sensor glass with a microfiber cloth.

Sincerely,	,
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The Audit Team

Exhibit 1

Official Polls Closed Report for Woodstock

General Election: Tuesday, November 8, 2022, Woodstock, NH

Polls Closed: Nov 8, 2022, 7:22 PM Report Printed: Nov 8, 2022, 7:22 PM Scanner ID: SC-01-121

Certification Signatures: We, the undersigned, do hereby certify the election was conducted in accordance with the laws of the state.

Governor 626 ballots cast / 0 overvotes / 5 undervo	tes	State Senator 626 ballots cast / 0 overvotes / 23 undervotes		Register of Deeds 626 ballots cast / 0 overvotes / 41 undervotes	
Chris Sununu	364	Carrie L. Gendreau	278	John H. Randlett	269
Kelly Halldorson	2	Edith Tucker	325	Kelley Jean Monahan	314
Karlyn Borysenko	2	Write-In	0	Write-In	2
Tom Sherman	251				
Write-In	2	State Representative 626 ballots cast / 0 overvotes / 20 undervotes		Register of Probate 626 ballots cast / 0 overvotes / 50 undervotes	
United States Senator		Bonnie Ham	277	Paul Ingbretson	264
626 ballots cast / 0 overvotes / 10 underv	rotes	Jerry M. Stringham	328	Chuck Townsend	310
Donald C. Bolduc	254	Write-In	1	Write-In	2
Jeremy Kauffman	9				
Maggie Hassan Write-In	353 0	Sheriff 626 ballots cast / 0 overvotes / 34 undervotes		County Commissioner 626 ballots cast / 0 overvotes / 32 undervotes	
vvrite-iii	U	Steve Tatham	261	Glenn Libby	277
Representative in Congres	c	Jeffrey F. Stiegler	326	Martha Stroup McLeod	314
626 ballots cast / 0 overvotes / 6 undervo		Write-In	5	Write-In	3
Robert Burns	254				
Ann McLane Kuster	366	County Attorney		Constitutional Amendment	
Write-In	0	626 ballots cast / 0 overvotes / 234 undervote		Question #1	
		Martha Ann Hornick	382	626 ballots cast / 0 overvotes / 107 undervotes	
Executive Councilor		Write-In	10	Yes	353
626 ballots cast / 0 overvotes / 38 underv	- 331,711			No	166
Harold F. French	259	County Treasurer 626 ballots cast / 0 overvotes / 46 undervotes			
Cinde Warmington 32			200	Constitutional Amendment	
Write-In	2	Brian Dear	266	Question #2 626 ballots cast / 0 overvotes / 112 undervotes	
		Karen Liot Hill	312		188
		Write-In	2	Yes	
				No	326

Exhibit 2

2022 WOODSTOCK AUDIT TALLY SHEET

Machine Counted Ballots Only

GOVERNOR	C. Sununu	K. Halldorson	K. Borysenko	T. Sherman	Under votes	Over votes	Write-ins	Total Votes
Straight Ticket Ballots	177			208				
Mixed Party Ballots	186	2	2	43	5		2	
Totals Hand Count	363	2	2	251	5	0	2	625
Voting Works Mach. count	364	2	2	251	5		2	626

US SENATOR	D. Bolduc	J. Kauffman	M. Hassan	Under votes	Over votes	Write-ins	Total Votes
Straight Ticket Ballots	177		208				
Mixed Party Ballots	76	9	146	9			
Totals Hand Count	253	9	354	9	0	0	625
Voting Works Mach. count	254	9	353	10		0	626

REP IN CONGRESS	R. Burns	A. McLane Kuster		Under votes	Over votes	Write-ins	Total Votes
Straight Ticket Ballots	177	208					
Mixed Party Ballots	76	159		5			
Totals Hand Count	253	367		5	0	0	625
Voting Works Mach. count	254	366		6		0	626

EXEC. COUNCILOR	H French	C. Warmington		Under votes	Over votes	Write-ins	Total Votes
Straight Ticket Ballots	177	208					
Mixed Party Ballots	81	119		38		2	
Totals Hand Count	258	327		38	0	2	625
Voting Works Mach. count	259	327		38		2	626

STATE SENATE	C. Gendreau	E. Tucker		Under Votes	Over votes	Write-ins	Total Votes
Straight Ticket Ballots	177	208					
Mixed Party Ballots	100	118		22			
Totals Hand Count	277	326		22	0	0	625
Voting Works Mach. count	278	325		23		0	626

2022 WOODSTOCK AUDIT TALLY SHEET

Machine Counted Ballots Only

STATE REPRESENTATIVE	B Ham	J. Stringham		Under votes	Over votes	Write-ins	Total Votes
Straight Ticket Ballots	177	208					
Mixed Party Ballots	99	122		18		1	
Totals Hand Count	276	330		18	0	1	625
Voting Works Mach. count	277	328		20		1	626

SHERIFF	S. Tatham	J. Stiegler		Under votes	Over votes	Write-ins	Totals	
Straight Ticket Ballots	218	270		20				
Mixed Party Ballots	43	55		14		5		
Totals	261	325		34	0	5		625
Voting Works Mach. count	261	326		34		5		626
COUNTY ATTORNEY		M. Hornick		Under votes	Over votes	Write-ins	Totals	
Straight Ticket Ballots		313		195				
Mixed Party Ballots		69		39		9	1	
Totals Hand Count		382		234	0	9		625
Voting Works Mach. count		382		234		10		626

COUNTY TREASURER	B. Dear	K. Liot Hill		Under votes	Over votes	Write-ins	Totals
Straight Ticket Ballots	218	270		20			
Mixed Party Ballots	47	43		25			
Totals	265	313		45	0	2	625
Voting Works Mach. count	266	312		46		2	626

REG. OF DEEDS	J Randlett	K Monahan		Under votes	Over votes	Write-ins	Totals
Straight Ticket Ballots	218	270		20			
Mixed Party Ballots	47	43		25		2	
Totals Hand Count	265	313		45	0	2	625
Voting Works Mach. count	269	314		41		2	626

2022 WOODSTOCK AUDIT TALLY SHEET

Machine Counted Ballots Only

REG. OF PROBATE	P. Ingbretson	C. Townsend		Under votes	Over votes	Write-ins	Totals
Straight Ticket Ballots	218	270		20			
Mixed Party Ballots	46	40		29		2	
Totals	264	310		49	0	2	625
Voting Works Mach. count	264	310		50		2	626

COUNTY COMMISSIONER	G. Libby	M. Stroup McLeod		Under votes	Over votes	Write-ins	Totals
Straight Ticket Ballots	218	270		20			
Mixed Party Ballots	58	44		12		3	
Totals Hand Count	276	314		32	0	3	625
Voting Works Mach. count	277	314		32		3	626

CONST. AMENDMENT	Yes	No		Under votes	Over votes	Totals
Straight Ticket Ballots	354	166		105		
Mixed Party Ballots						
Totals Hand Count	354	166		105	0	625
Voting Works Mach. count	353	166		107		626

QUES. ON CONVENTION	Yes	No		Under votes	Over votes	Totals
Straight Ticket Ballots	188	326		111		
Mixed Party Ballots						
Totals Hand Count	188	326		111	0	625
Voting Works Mach. count	188	326		112		626

Exhibit 3

Official Polls Closed Report for Ashland

General Election: Tuesday, November 8, 2022, Ashland, NH

Polls Closed: Nov 8, 2022, 7:02 PM Report Printed: Nov 8, 2022, 7:03 PM Scanner ID: SC-01-113

Certification Signatures: We, the undersigned, do hereby certify the election was conducted in accordance with the laws of the state.

*Tatina Shiti	<u>~</u>	×		×	
Governor 957 ballots cast / 0 overvotes / 5 under	rvotes	State Representatives 957 ballots cast / 0 overvotes / 442	(3 seats)	Register of Probate 957 ballots cast / 0 overvotes / 72 u	ndervotes
Chris Sununu	564	Kendall B. Hughes	483	Paul Ingbretson	44
Kelly Halidorson	11	George Kirk	329	Chuck Townsend	442
Karlyn Borysenko	3	Mike McLaughlin	357	Write-In	2
Tom Sherman	372	Bill Bolton	403		
Write-In	2	Sallie Fellows	429	County Commissioner	
		Peter Lovett	423	957 ballots cast / 0 overvotes / 43 u	ndervotes
United States Senator		Write-In	5	Omer C. Ahern, Jr.	483
957 ballots cast / 0 overvotes / 5 under				Marcia Morris	429
Donald C. Bolduc	430	Sheriff		Write-In	2
Jeremy Kauffman	15	957 ballots cast / 0 overvotes / 58 t	indervotes		
Maggie Hassan	504	Steve Tatham	468	Constitutional Amendm	ent
Write-In	3	Jeffrey F. Stiegler	429	Question #1	
		Write-In	2	957 ballots cast / 0 overvotes / 132 t	undervotes
Representative in Congre	ess			Yes	547
957 ballots cast / 0 overvotes / 13 unde	V 10 10 10 10 10 10 10 10 10 10 10 10 10	County Attorney 957 ballots cast / 0 overvotes / 416		No	278
Robert Burns	427	the same of the sa	undervotes		
Ann McLane Kuster	515	Martha Ann Hornick	532	Constitutional Amendm	ent
Write-In	2	Write-In	9	Question #2	
				957 ballots cast / 0 overvotes / 126 u	
Executive Councilor 957 ballots cast / 0 overvotes / 46 under	rvotes	County Treasurer 957 ballots cast / 0 overvotes / 70 u	ndervotes	Yes No	301 530
Harold F. French	473	Brian Dear	450		
Cinde Warmington	436	Karen Liot Hill	435		
Write-In	2	Write-In	2		

Both towner

957 ballots cast / 0 overvotes / 41 undervotes

480

435

1

Timothy Lang

Kate Miller

Write-In

(2 11. d/2. 100

957 ballots cast / 0 overvotes / 52 undervotes

463

442

0

John H. Randlett

Write-In

Kelley Jean Monahan

Afan J. CeCley

In-Main Berney

Exhibit 4

2022 ASHLAND AUDIT TALLY SHEET Machine Counted Ballots Only 12/15/22

GOVERNOR	Sununu	Halldorson	Borysenko	Sherman			Under votes	Over votes	Write-ins	Total Votes
Straight Ticket Ballots Team 1	191	0	0	1			0	0	0	192
Straight Ticket Ballots Team 2	56	0	0	103			0	0	0	159
Straight Ticket Ballots Team 3	1	3	1	197			1	0	0	203
Mixed Party Ballots Team 1	132	4	2	1			3	0	2	144
Mixed Party Ballots Team 2	101	4	0	35			1	0	0	141
Mixed Party Ballots Team 3	83			35	1-2-2		0	0	0	118
Totals Hand Count	564	11	3	372	0	0	5	0	2	957
Voting Works Mach. Count	564	11	3	372			5		2	957

US SENATOR	Bolduc	Kauffman	Hassan				Under votes	Over votes	Write-ins	Total Votes
Straight Ticket Ballots Team 1	191	0	1				0	0	0	192
Straight Ticket Ballots Team 2	56	0	103				0	0	0	159
Straight Ticket Ballots Team 3	1		197				0	0	0	198
Mixed Party Ballots Team 1	122	5	12				2	0	3	144
Mixed Party Ballots Team 2	44	6	89				2	0	0	141
Mixed Party Ballots Team 3	16	4	102				1	0	0	123
Totals Hand Count	430	15	504	0	0	0	5	0	3	957
Voting Works Mach. Count	430	15	504				5		3	957

REP IN CONGRESS	Burns	McLane Kuster	Under votes	Over Votes	Write-ins	Total Votes
Straight Ticket Ballots Team 1	191	1	0	0	0	192
Straight Ticket Ballots Team 2	56	103	0	0	0	159
Straight Ticket Ballots Team 3	1	197	0	0	0	198
Mixed Party Ballots Team 1	129	0	13	0	2	144
Mixed Party Ballots Team 2	50	91	0	0	0	141
Mixed Party Ballots Team 3		123	0	0	0	123
Totals Hand Count	427	515	13	0	2	957
Voting Works Mach. Count	427	515	13		2	957

EXEC. COUNCILOR	French	Warmington					Under votes	Over votes	Write-ins	Total Votes
Straight Ticket Ballots Team 1	191	1					0	0	0	192
Straight Ticket Ballots Team 2	56	103					0	0	0	159
Straight Ticket Ballots Team 3	1	197					0	0	0	198
Mixed Party Ballots Team 1	128	1					14	0	1	144
Mixed Party Ballots Team 2	59	57					25	0	0	141
Mixed Party Ballots Team 3	38	77					8	0	0	123
Totals Hand Count	473	436	0	0	0	0	47	0	1	957
Voting Works Mach. Count	473	436					46		2	957

STATE SENATE	Lang	Miller					Under Votes	Over votes	Write-ins	Total Votes
Straight Ticket Ballots Team 1	191	1					0	0	0	192
Straight Ticket Ballots Team 2	56	103					0	0	0	159
Straight Ticket Ballots Team 3	1	197					0	0	0	198
Mixed Party Ballots Team 1	129	2					12	0	1	144
Mixed Party Ballots Team 2	67	53					21	0	0	141
Mixed Party Ballots Team 3	36	79					8	0	0	123
Totals Hand Count	480	435	0	0	0	0	41	0	1	957
Voting Works Mach. Count	480	435					41		1	957

STATE REPRESENTATIVE	Hughes	Kirk	McLauglin	Bolton	Fellows	Lovett	Under Votes	Over votes	Write-ins	Total Votes
Straight Ticket Ballots Team 1	191	191	191	1	1	1	0	0	0	576
Straight Ticket Ballots Team 2	56	56	56	103	103	103	0	0	0	477
Straight Ticket Ballots Team 3	1	1	1	197	197	197	0	0	0	594
Mixed Tally Sheet Team 1	108	43	49	4	4	4	216	0	4	432
Mixed Tally Sheet Team 2	74	21	34	44	53	57	140	0	0	423
Mixed Tally Sheet Team 3	53	17	26	54	71	61	86	0	1	369
Totals Hand Count	483	329	357	403	429	423	442	0	5	2871
Voting Works Mach. Count	483	329	357	403	429	423	442		5	2871

SHERIFF	Tatham	Stiegler	Under votes	Over votes	Write-ins	Totals	
Straight Ticket Ballots Team 1	285	1	0	0	0		286
Straight Ticket Ballots Team 2	38	132	17	0	0		187
Straight Ticket Ballots Team 3	2	236	0	0	0		238

Mixed Party Ballots Team 1	22	6					22	0	0	50
Mixed Party Ballots Team 2	81	20					11	0	1	113
Mixed Party Ballots Team 3	40	34					9	0	0	83
Totals Hand Count	468	429	0	0	0	0	59	0	1	957
Voting Works Mach. Count	468	429					58		2	957
COUNTY ATTORNEY		Hornick					Under votes	Over Votes	Write-ins	Totals
Straight Ticket Ballots Team 1		1					285	0	0	286
Straight Ticket Ballots Team 2		132					55	0	0	187
Straight Ticket Ballots Team 3		236				U V die	2	0	0	238
Mixed Party Ballots Team 1		0					50	0	0	50
Mixed Party Ballots Team 2		80					24	0	9	113
Mixed Party Ballots Team 3		83					0	0	0	83
Totals Hand Count		532	0	0	0	0	416	0	9	957
Voting Works Mach. Count		532					416		9	957

COUNTY TREASURER	Dear	Liot Hill					Under votes	Over votes	Write-ins	Totals
Straight Ticket Ballots Team 1	285	1					0	0	0	286
Straight Ticket Ballots Team 2	38	132					17	0	0	187
Straight Ticket Ballots Team 3	2	236					0	0	0	238
Mixed Party Ballots Team 1	13	3					34	0	0	50
Mixed Party Ballots Team 2	74	26					11	0	2	113
Mixed Party Ballots Team 3	38	37					8	0	0	83
Totals Hand Count	450	435	0	0	0	0	70	0	2	957
Voting Works Mach. Count	450	435					70		2	957

REG. OF DEEDS	Randlett	Monahan	Under votes	Over votes	Write-ins	Totals
Straight Ticket Ballots Team 1	285	1	C	0	0	28
Straight Ticket Ballots Team 2	38	132	17	0	0	18
Straight Ticket Ballots Team 3	2	236	C	0	0	23

Mixed Party Ballots Team 1	19	6					25	0	0	50
Mixed Party Ballots Team 2	81	28					4	0	0	113
Mixed Party Ballots Team 3	38	39					6	0	0	83
Totals Hand Count	463	442	0	0	0	0	52	0	0	957
Voting Works Mach. Count	463	442					52		0	957

REG. OF PROBATE	Ingbretson	Townsend					Under votes	Over votes	Write-ins	Totals
Straight Ticket Ballots Team 1	285	1					0	0	0	286
Straight Ticket Ballots Team 2	38	132					17	0	0	187
Straight Ticket Ballots Team 3	2	236					0	0	0	238
Mixed Party Ballots Team 1	12	4					34	0	0	50
Mixed Party Ballots Team 2	70	28					13	0	2	113
Mixed Party Ballots Team 3	34	41					8	0	0	83
Totals Hand Count	441	442	0	0	0	0	72	0	2	957
Voting Works Mach. Count	441	442					72		2	957

COUNTY COMMISSIONER	Ahern	Morris					Under votes	Over votes	Write-ins	Totals
Straight Ticket Ballots Team 1	285	1					0	0	0	286
Straight Ticket Ballots Team 2	38	132					17	0	0	187
Straight Ticket Ballots Team 3	2	236					0	0	0	238
Mixed Party Ballots Team 1	27	5					17	0	1	50
Mixed Party Ballots Team 2	84	25					3	0	1	113
Mixed Party Ballots Team 3	45	32	0	0	0	0	6	0	0	83
Totals	481	431					43	0	2	957
Voting Works Mach. Count	483	429					43		2	957

CONST. AMENDMENT	Yes	No	Under votes	Over votes		Totals
Straight Ticket Ballots Team 1	70	97	53	0		220
Straight Ticket Ballots Team 2	46	86	38	0		170
Straight Ticket Ballots Team 3	126	44	16	0	0	186

Mixed Party Ballots Team 1	93	12					11	0	0	116
Mixed Party Ballots Team 2	114	11					5	0	0	130
Mixed Party Ballots Team 3	98	28					9	0	0	135
Totals Hand Count	547	278	0	0	0	0	132	0	0	957
Voting Works Mach. Count	547	278					132			957

QUES. ON CONVENTION	Yes	No					Under votes	Over votes		Totals
Straight Ticket Ballots Team 1	70	97					53	0	0	220
Straight Ticket Ballots Team 2	46	86					38	0	0	170
Straight Ticket Ballots Team 3	126	44					16	0	0	186
Mixed Party Ballots Team 1	16	94					6	0		116
Mixed Party Ballots Team 2	13	115					2	0	0	130
Mixed Party Ballots Team 3	30	94					11	0	0	135
Totals Hand Count	301	530	0	0	0	0	126	0	0	957
Voting Works Mach. Count	301	530					126			957

Exhibit 5

Newington NH Election Day Report

Author: Brian Donovan, VotingWorks

Date: Nov 8, 2022

Summary

The town of Newington, NH was testing the VxScan in their 11/8 General Election. Polls opened at 8:05am and voting proceeded without apparent issues. There was an early overvote that was rejected and placed in the ballot bag, but we didn't see any unusual problems until the ballot count reached about 45 about an hour into voting. At that time we started seeing ballots being rejected for multiple overvotes, which were apparently false positives. These ballots were placed in the auxiliary bag. This continued to happen for about 15 minutes before the Senior Deputy Secretary of State Patty Lovejoy made the decision to switch over to the AccuVote scanner instead. All the ballots from the auxiliary bag and the VxScan ballot bag were hand-fed by Patty into the AccuVote. Brian Donovan packed up the VxScan and took a backup to investigate the overvotes. Review of the ballot images supports the initial hypothesis that the use of felt tip markers on some ballots left an ink residue on the scanner that would cause streaks in the direction of the scan (vertical). These streaks counted as marks for ballots oriented the same way as the ballots that left the ink on the scanner, which counted as overvotes if other bubbles in the affected contests were marked. To prevent this issue in the future, VotingWorks recommends 1) using standard ballpoint pens to mark paper ballots as well as 2) cleaning and calibrating scanners before and after testing.

Table of Contents

Timeline

Analysis of the Ballot Images

Early Example Ballots

Real Overvotes Flagged During the Election

Streaks Appear and Get Worse After Heavily-Marked Ballots

Trends & Data Analysis

Physical Scanner Investigation

Recommendations

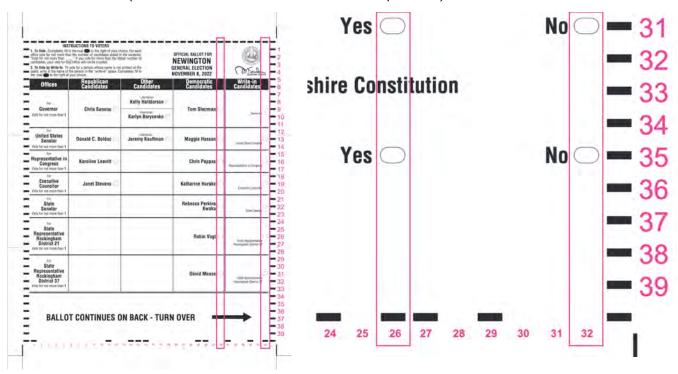
Timeline

- 7:20am Brian Donovan arrived at Newington Town Hall and met Jack (moderator), Doreen (clerk), and Patty (Senior Deputy Secretary of State)
- 7:30am VxScan setup began
- 8:05am polls were opened
- 8:07am first voter cast a ballot on VxScan
- 8:14am ballot was rejected due to an overvote. Unclear whether it was a false positive or not at the time (it was not a false positive)
- 8:15am another ballot was rejected due to an overvote. Unclear whether it was a false positive or not at the time (it was not a false positive)
- 8:48am voter asks about whether the bleed through he's seeing on the ballot will cause problems; Jack assures him it will not
- 8:55am 9 ballots in a row are rejected for multiple overvotes each over the next 10 minutes; Brian Donovan theorizes it's due to ink from previous voters' ballots because of the question the voter at 8:58am asked about bleed through; Jack verified that these overvotes were *not real* because one voter showed his ballot (no one prompted him to do so) and he had clearly marked the ballot without overvotes
- 9:00am Ashland and Woodstock replace all pens in the polling place with standard ballpoint pens to prevent the issue in other pilot towns
- 9:00am Brian Donovan proposed that we clean the glass on the scanner; SoS decided not to do that, and we were either going to try to put all ballots through VxScan as-is without cleaning or we would switch to the AccuVote
- 9:05am Matt Roe and Brian Donovan spoke on the phone; Matt agreed that we should try to clean it
- 9:12am voters continued trying to place ballots into the VxScan, most but not all are rejected because of (false) overvotes; poll workers replaced all the felt tip pens with ballpoint pens; AccuVote was prepped to begin accepting ballots
- 9:18am Matt Roe spoke on the phone with Patty and reiterated that we could likely fix the problem by cleaning the scanner; she deferred to Dave Scanlan (SoS) and told Matt to speak to him; unless he told her otherwise, she was going to try the VxScan as-is until it became clear it was or was not working
- 9:18am Matt Roe spoke to Dave Scanlan to explain the situation and our hypothesis at the time (which was confirmed by an investigation); Scanlan decided to move forward with AccuVote ballot scanning
- 9:25am after some trial and error, we discovered that ballots are (mostly) being accepted if they are fed in face up and bottom first (later it became clear this was due to the scanner streaks not overlapping with any bubbles when fed in this way)
- 9:30am Patty informed Brian Donovan that we were going to switch to AccuVote and run the auxiliary bag and VxScan ballots through it

9:45am ballots fed into the AccuVote, some outstacked due to overvotes (the actual overvotes mentioned earlier, presumably); VxScan polls are closed and a backup taken where Brian Donovan then began examining the ballot images

Ballot Image Analysis

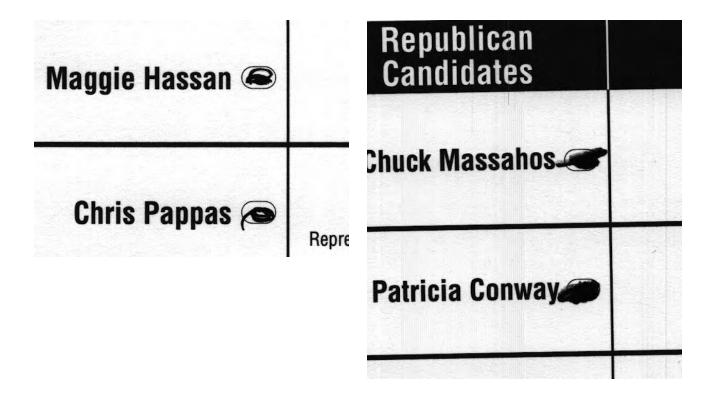
As expected, ballot images showed significant signs of streaking that increased as more ballots were scanned. Early ballots did show vertical lines with characteristics similar to the streaks we saw later, but these lines are consistent with previous testing and may have been improved with scanner calibration. Most of the streaking appears to have happened in timing mark columns 26 and 32. Because of the way New Hampshire state ballots are laid out, a single column typically contains all the bubbles for candidates of a given political party. In the case of the Newington ballot, column 26 contains the bubbles for candidates of the Democratic party (and the "Yes" answers to the constitutional questions) and column 32 contains the bubbles for write-in candidates (and the "No" answers to the constitutional questions).

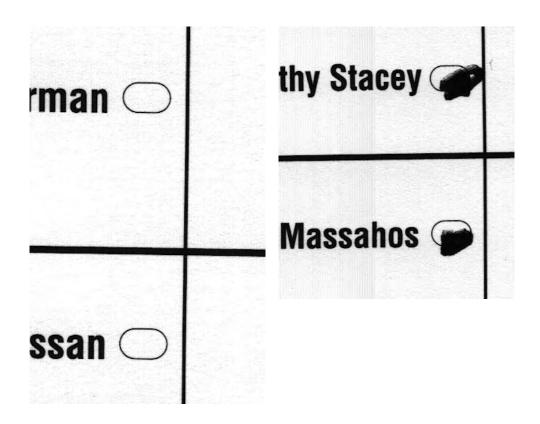


In practice, this means that in ballots where a voter voted only for Democratic candidates, a streak in that column would not affect those ballots since the bubbles were already filled in. For ballots where a voter voted for non-Democratic candidates (i.e. Republican, Other, or Write-In) and oriented their ballot such that column 26 had a streak, the ballot would be flagged as having overvotes and rejected. The same is true for column 32 where the primary streak identified occurred.

Early Example Ballots

The first several ballot images do not show clear signs of streaks. In order to protect voters' privacy, only partial ballots will be shown in this report. Here are some crops of random ballots from early on in the day:





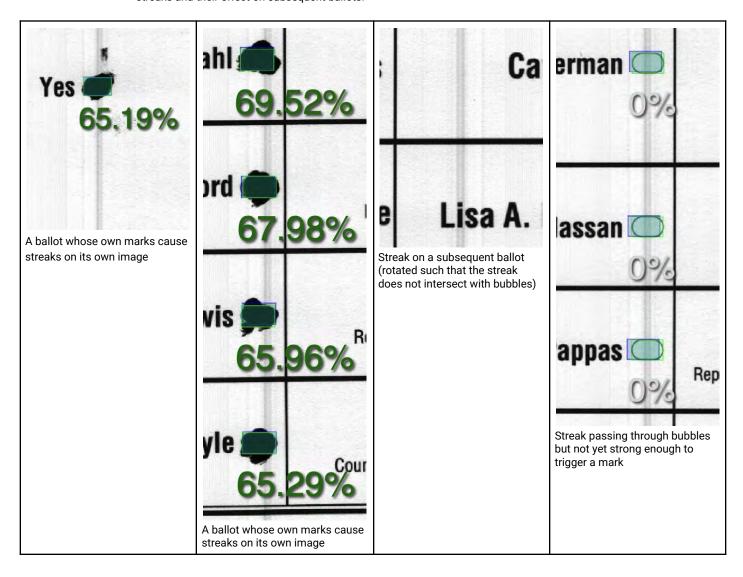
Real Overvotes Flagged During the Election

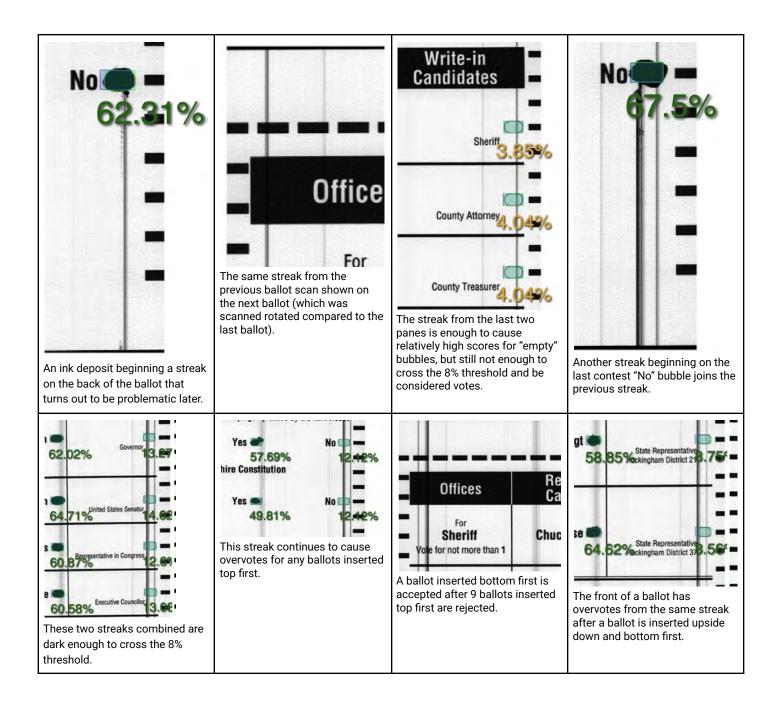
As mentioned in the Timeline, there were two ballots flagged for overvotes which did indeed have overvotes. The overvoted contests are shown below along with the score assigned to each mark (a mark score with a score of 8% or higher is considered a valid mark):



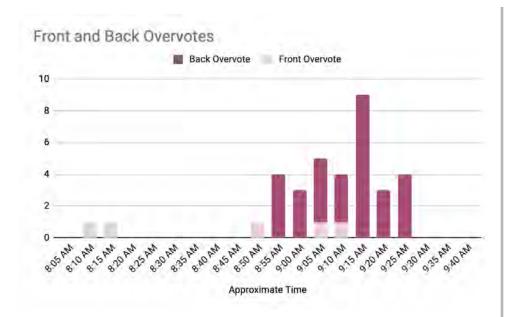
Streaks Appear and Get Worse After Heavily-Marked Ballots

Ballots marked with a heavy ink (presumably felt tip pens, though we cannot know which voters used which pens) exhibit streaks. Those streaks appear on subsequent ballots in the same position (or the mirror image position if the ballot was rotated). The following examples show streaks and their effect on subsequent ballots.

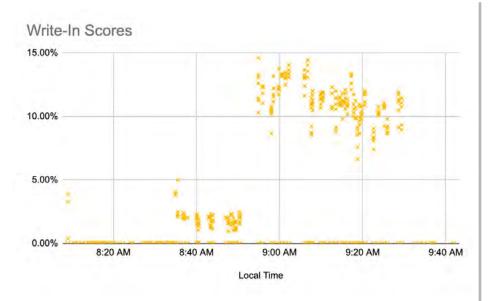




Trends & Data Analysis



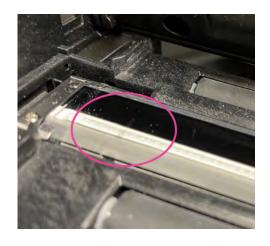
This chart shows the prevalence of overvotes detected on both the front and back of ballots over the time the VxScan was operational. The back clearly had more, which is attributable to voters primarily scanning their ballots the same way: top first and face up. The two streaks that originated in column 32's final "No" bubble triggered the write-ins on many of the subsequent ballot scans.



Many of the overvotes happened in the Write-In column and write-ins are somewhat uncommon, so graphing write-in scores is one way to show the streak-induced scores over time. This chart does show somewhat high initial scores with the average going down as more ballots are scanned, but the trend is not clear enough to infer definitively that the streaks significantly weaken over the course of a relatively small number of ballots.

Physical Scanner Investigation

After close of polls Brian Donovan looked for smudges on the scanner and found the following:





There was one fairly significant ink smudge, shown twice in the photos above. Its position corresponds to the location of the most pronounced streak on the ballot images. There were also a couple smaller smudge marks which presumably align with the lesser streaks shown in the images. The streaks were easily removed with a microfiber cloth used for cleaning eyeglasses. Given this, we're confident that the issue is fixed by cleaning the sensor glass.

Recommendations

To prevent this issue in the future, two steps should be taken when using VotingWorks equipment:

- 1. Mark all ballots with standard ballpoint pens to prevent ink marks on the optical scanner from marker ink that is not fully dry.
- 2. Ensure that scanners are cleaned and calibrated before and after testing.